

**Everyone Has a Story**

Topic: Debt Collection

Consumer: Debbie

Location: Marysville, CA

My name is Debbie and I live in Marysville, California.

I own a tavern.

I started receiving phone calls six or seven a day with no message on the answering machine. I called the number back, it was a credit card company, collections.

They were calling maybe thirty, forty times a day. Two or three times in the same minute.

I was very excited after filling out the complaint form with the CFPB because the phone calls immediately stopped. And then I received a letter of apology.

I can't tell you how frustrating it is to receive that many phone calls.

And not knowing anything about why they wanted to collect a debt from me.

I don't know how long they would have tried to keep calling had I not reached out and gotten some help.

People should contact the CFPB, simply because there is someone out there that can help.